1010-141

* PLEASE NOTE THAT LAKES REGION WATER COMPANY DID NOT SEND THE ORDER OF NOTICE UNTIL JULY 20, 2010 AND WE DID NOT RECEIVE NOTIFICATION OF THIS PETITION UNTIL JULY 24, 2010. COPIES OF THE LRWC MAILING ENVELOPE ARE ENCLOSED TO VERIFY THIS ISSUE.

THESE ARE OUR COMMENTS AND REACTIONS TO THE PETITION AND ORDER OF NOTICE:

*****Cannot understand inclusion of \$31,611 for Brake Hill Acres System. PUC quote "recovery of which was not previously contemplated in the

third step increase".

- *****There is no interconnection between Gunstock Glen and Brake Hill projects.
- *****Gunstock Glen increase of 117% seems unreasonable.
- *****Earlier Commission records should indicate that Gunstock Glen water customers asked for and were promised water meters to monitor usage in order to be charged for quantity used. This has not been done.
- *****Gunstock Glen households are presently being charged by the Town of Gilford Sewer System for quantity used. These same meters could

serve to measure water usage without additional costs to the Lakes Region Water Company.

*****In summary, it is not reasonable nor fair to GGW customers to be expected to pay for Brake Hill expenses or to face 117% increase in their

water rates.

*****Customers should be paying for the quantity they use like they do for electricity, phone usage and heating fuel.

***** A family of five uses much more water than a two person household which lives in Gunstock Glen for only six to nine months a year.

****IT WOULD FAIRER TO THE CUSTOMERS AND THE LRWC TO HAVE A BASIC CHARGE FOR EVERY HOUSEHOLD WITH ADDITIONAL

CHARGES ACCORDING TO QUANTITY USED.

***** We suggest a 1/2 basic charge and 1/2 quantity charge.

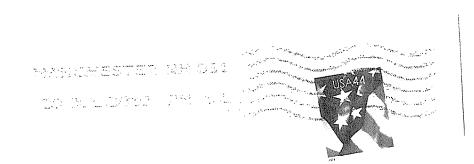
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Summer: 35 Westwind Shores Road Holderness, NH 03245 279-6439





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